

State of California—Health and Human Services Agency
California Department of Public Health

DRINKING WATER FIELD OPERATIONS BRANCH

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Ron Chapman, MD, MPH
Director & State Health Officer



EDMUND G. BROWN JR.
Governor

May 8, 2014

Water System No. 4900639

Larry Shaw
Redwood Heights Mutual Water Company
190 S. Orchard-Suite B220
Vacaville, CA95688

CITATION NO. 02-18-14C-015

TOTAL COLIFORM MONITORING AND REPORTING VIOLATION FOR MARCH 2014

Enclosed is a Citation issued to the Redwood Heights Mutual Water Company (System) public water system.

Your System will be billed at the Department's hourly rate (currently estimated at \$126.00) for the time spent on issuing this Citation since this is an enforcement action for noncompliance with State regulations. At this time, we have spent approximately one hour on enforcement activities associated with this violation. You will receive a bill sent from our Fee Billing Unit in Sacramento on approximately August 1, 2014. This bill will contain fees for any enforcement time spent on your System.

If you have any questions regarding this matter, please contact Cindi Lee of my staff at (707) 576-2422 or me at (707) 576-2006.

Sincerely,

Janice M. Thomas, P.E.
Sonoma District Engineer
Drinking Water Program

Enclosures

STATE OF CALIFORNIA
DEPARTMENT OF PUBLIC HEALTH

Name of Public Water System: Redwood Heights Mutual Water Company

Water System No: 4900639

To: Redwood Heights Mutual Water Company
190 S. Orchard-Suite B220
Vacaville, CA 95688

Issued: May 8, 2014

CITATION FOR NONCOMPLIANCE

With Total Coliform Monitoring and Reporting for March 2014

Section 116650 of the California Health and Safety Code (CHSC), authorizes the issuance of a citation for failure to comply with a requirement of California Safe Drinking Water Act (CHSC, Division 104, Part 12, Chapter 4, commencing with Section 116270), or any regulation, standard, permit or order issued thereunder.

The Division of Drinking Water and Environmental Management of the State of California Department of Public Health (Department) hereby issues a citation to the Redwood Heights Mutual Water Company (System) for failure to comply with Title 22, California Code of Regulations (CCR) Section 64423 and 64423.1.



APPLICABLE AUTHORITIES

Section 116650 of the CHSC states in relevant part:

- (a) If the department determines that a public water system is in violation of this chapter or any regulation, permit, standard, citation, or order issued or adopted thereunder, the department may issue a citation to the public water system. The citation shall be served upon the public water system personally or by certified mail. Service shall be deemed effective as of the date of personal service or the date of receipt of the certified mail. If a person to whom a citation is directed refuses to accept delivery of the certified mail, the date of service shall be deemed to be the date of mailing.
- (b) Each citation shall be in writing and shall describe the nature of the violation or violations, including a reference to the statutory provision, standard, order, citation, permit, or regulation alleged to have been violated.
- (c) A citation may specify a date for elimination or correction of the condition constituting the violation.
- (d) A citation may include the assessment of a penalty as specified in subdivision (e).
- (e) The department may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day that a violation continues to occur. A separate penalty may be assessed for each violation.



California Code of Regulations (CCR), Section 64423 states in relevant part:

(a) Each water supplier shall collect routine bacteriological water samples as follows:

(1) The minimum number of samples for community water systems shall be based on the known population served or the total number of service connections, whichever results in the greater number of samples, as shown in Table 64423-A.

(2) The minimum number of samples for nontransient-noncommunity water systems shall be based on the known population served as shown in Table 64423-A during those months when the system is operating.

Table 64423-A
Minimum Number of Routine Total Coliform Samples

<i>Monthly Population Served</i>	<i>Service Connections</i>	<i>Minimum Number of Samples</i>
25 to 1,000	15 to 400	1 per month

California Code of Regulations, Section 64423.1 states in relevant part:

(c) Analytical results of all required samples collected for a system in a calendar month shall be reported to the Department not later than the tenth day of the following month.

STATEMENT OF FACTS

The System serves a nontransient/community population of approximately 30. As of the date of this Citation, the Department has not received results



1 for a routine bacteriological sample collected from the distribution system of
2 the Redwood Heights Mutual Water Company during March 2014.

3
4 **DETERMINATIONS**

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6
7 **THE DEPARTMENT HAS DETERMINED:**

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9 The System violated Title 22 of the CCR, Section 64423 and 64423.1, in
10 that the System failed to collect a routine bacteriological from the distribution
11 system of the Redwood Heights Mutual Water Company during the month of
12 March 2014.

13
14 **DIRECTIVES**

15
16
17 Redwood Heights Mutual Water Company is hereby directed to take the
18 following actions:

- 19
20 1. Comply with Section 64423 and 64423.1, Title 22, of the California
21 Code of Regulations in all future monitoring periods.
22
23
24 2. Notify all persons served by the System of the monitoring and
25 reporting violation in conformance with Section 64463.4 and 64465,
26 Title 22 of the CCR, and as follows:
27



- 1 a) Completion of Attachment A to include the name, address, and
2 telephone number of a System representative as a source of
3 additional information concerning the public notice. **You must**
4 **also give a legible, written description (preferably typed) of**
5 **the corrective actions taken by the water system to prevent**
6 **this violation from occurring in the future. You must use the**
7 **space provided in Attachment A for this written description.**
8
9
10 b) Provide the notice by mail or direct delivery, **after it has been**
11 **completed in accordance with (a) above**, to each customer or
12 service connection served by the System by **June 10, 2014**.
13
14
15 c) Publish the notice contained in Attachment A, **after it has been**
16 **completed in accordance with (a) above**, in a local newspaper
17 of general circulation in the area served by the System (or weekly
18 newspaper if no daily paper is available) for one day. The
19 publication in a local newspaper must be completed by **June 10,**
20 **2014.**
21
22
23 d) Provide public notice for this violation in accordance with Section
24 64465(c), Title 22 or the CCR, which requires for each non-
25 English speaking group that exceeds 1,000 residents or 10% of
26 the residents in a community (whichever is less) that the public
27 notice contain information in the appropriate language(s)



1 regarding the importance of the notice, or contain a telephone
2 number or address where such residents may contact the water
3 system to receive a translated copy of the notice or to receive
4 assistance in the appropriate language.
5

- 6
- 7 3. The System shall complete the attached Compliance Certification
8 form and return it to the Department within 10 days of the public
9 notice being given to the system customers but in no case later than
10 **June 20, 2014. A copy of the notice published in the newspaper**
11 **and a copy of the notice delivered to the customers must be**
12 **attached to the form.**
13

14

15 The Department reserves the right to make such modifications to this
16 Citation, as it may deem necessary to protect public health and safety.
17 Such modifications may be issued as amendments to this Citation and shall
18 be effective upon issuance.
19

20 Nothing in this Citation relieves the System of its obligation to meet the
21 requirements of the California Safe Drinking Water Act (CHSC, Division 104,
22 Part 12, Chapter 4, commencing with Section 116270), or any regulation,
23 standard, permit or order issued thereunder.
24
25
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27



1 All submittals required by this Citation shall be submitted to the Department
2 at the following address: Janice M. Thomas, P.E.
3 Department of Public Health
4 Drinking Water Program
5 50 D Street, Suite 200
6 Santa Rosa, CA 95404

7 **PARTIES BOUND**

8
9 This Citation shall apply to and be binding upon the System, its officers,
10 directors, agents, employees, contractors, successors, and assignees.
11

12 **SEVERABILITY**

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14 The directives of this Citation are severable, and the System shall comply
15 with each provision thereof notwithstanding the effectiveness of any
16 provision.
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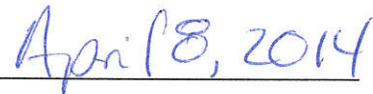


FURTHER ENFORCEMENT ACTION

Division 104, Part 12, Chapter 4, (commencing with Section 116270) of the California Health and Safety Code authorizes the Department to: issue additional citations with assessment of penalties if the System continues to fail to correct a violation identified in a citation; take action to suspend or revoke a permit that has been issued to a public water system if the System has violated applicable law or regulations or has failed to comply with orders of the Department; and petition the superior court to take various enforcement measures against a public water system that has failed to comply with orders of the Department. The Department does not waive any further enforcement action by issuance of this citation.



Janice M. Thomas, P.E.
Sonoma District Engineer
Drinking Water Program



Date



Attachments

Certified Mail No. 7010 1870 000059270137

1
2 **COMPLIANCE CERTIFICATION**

3
4 **Citation Number 02-18-14C-015**

5 Name of Water System: **Redwood Heights Mutual Water Company**

6 System Number: **4900639**

7 **Certification**

8 I certify that the users of the water supplied by this water system were notified of the
9 sampling violations of Title 22, California Code of Regulations (CCR) for the compliance
10 period of March 2014.

11 Required Action

Date Completed

12 Complete Attachment A, as required in Directive 2(a)

13 Public Notification – Mail or Direct Delivery to Customers s

14 Public Notification – Newspaper

15
16
17 _____
Signature of Water System Representative

Date

18
19 **Attach a copy of the notice delivered to customers and a copy published in the**
20 **newspaper.**

21 **THIS FORM MUST BE COMPLETED AND RETURNED TO THE DEPARTMENT**
22 **NO LATER THAN JUNE 20, 2014**

23 **Disclosure:** Be advised that Section 116725 and 116730 of the California Health and Safety Code
24 states that any person who knowingly makes any false statement on any report or document
25 submitted for the purpose of compliance with the attached order may be liable for a civil penalty not
26 to exceed five thousand dollars (\$5,000) for each separate violation for each day that violation
27 continues. In addition, the violators may be prosecuted in criminal court and upon conviction, be
punished by a fine of not more than \$25,000 for each day of violation, or be imprisoned in county jail
not to exceed one year, or by both the fine and imprisonment.



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Redwood Heights Mutual Water Company Failed to Test for Coliform Bacteria in March 2014

Our water system failed to test the drinking water for coliform bacteria during March 2014. Although this is not an emergency, as our customers, you have a right to know about this violation – what happened, what you should do, and what we did to correct the situation. Please share this information with other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or giving out copies by hand or mail.

What happened? We are required by state regulations to monitor our drinking water for specific contaminants on a regular basis. Results of this routine monitoring are an indicator of whether or not the drinking water meets health standards. We did not test for coliform bacteria during March 2014 and, therefore, cannot be sure of the bacteriological quality of the drinking water during that time.

What does this mean? Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present. Coliform bacteria are indicators of potential contamination and may originate from human, animal, or soil sources. If the coliform standards are met, the water served can be considered safe from bacteria. If they are not met, drinking the water may not necessarily result in illness, but that possibility exists. Routine and follow up sampling are important to periodically verify the water quality. Our failure to test the drinking water for bacteria during March 2014 was a violation of Section 64423, Title 22 of the California Code of Regulations (CCR).

What should I do? This is not an emergency. If you have health concerns, you may wish to consult your doctor. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at (800) 426-4791.

What corrective actions have been taken to prevent this violation from occurring in the future?

This notification of the public is being done in compliance with Sections 64463.4 and 64465, Title 22 of the CCR as a means of keeping the public informed.

Persons wishing more information should contact:

(name)

(address)

(phone number)

To all School Administrators, Rental Property Owners, and Business Property Owners:

You must provide public notification within 10 days of the receipt of the following notice from **Redwood Heights Mutual Water Company** [Health and Safety Code Section 116450(g)]. The notification must be provided as follows:

SCHOOLS: Must give written notification to school employees, students, and parents (if the students are minors).

RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS(including but not limited to apartment complexes, nursing home facilities, other care facilities): Must give written notification to tenants/patients. Must give written notification to employees (if applicable).

BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS (including but not limited to restaurants, stores, hospitals, churches, clubs, daycare facilities, offices, other businesses): Must give written notification to employees and members. Must post in conspicuous places for customers/visitors (if applicable).